

### Healthcare System Redesign & Legal Nurse Consulting

*"Save Time. Minimize Effort. Maximize Returns."*

**DUNS #:** 047166471  
**CAGE #:** 72VCO

**NAICS Codes:**

- 541614- Process Consulting Services
- 541611-Administrative/General Management Consulting
- 541690- Other Scientific/Technical Consulting Services
- 541199-All Other Legal Services
- 541990-All Other Professional/Scientific/Technical Services
- 611430- Professional/Management Development Training

#### Services Provided:

**Healthcare System Redesign:**

- Facilitating Healthcare System Redesign Projects, applying LEAN/Six-Sigma Methodologies
- Streamlining and standardizing healthcare processes to eliminate waste
- Educating teams on the principles of LEAN/Six-Sigma Healthcare system redesign
- Project Management of chartered projects

**Legal Nurse Consulting:**

- Identifying and interpreting medical records
- Utilizing and incorporating broad knowledge base in healthcare standards of care, regulatory and performance standards, and patient safety
- Delivering findings via chronologies with a analysis and summary reports
- Providing recommendations for next steps

#### Work Experience:

- Woman Owned Small Business (WOSB), founded in 2011
- Prior Career Experience:
  - ❖ Combined 67 years in the Federal healthcare industry
  - ❖ Facility Performance Measurement Program Management
  - ❖ Facility Patient Safety Program Management
  - ❖ Assisted Legal Counsel with TORT claim analysis



- Applicable Credentials:
  - ❖ Registered Nurses: MN License numbers- Serrano: R 85251-7, Kraemer: R 894679-2
  - ❖ CPHQ- Certified Professional in Healthcare
- Facilitated in-house and nationwide healthcare system redesign teams
- Hospital Accreditation Survey readiness evaluation, remediation and support
- FMEA and RCA Program Management
- Frontline Patient Care- Acute/Critical Care
- LEAN/Six-Sigma Black Belt Certified
- Project Management Professional
- Legal Nurse consultants
- Previous Government Contract services provided to the Veterans Healthcare Administration

#### Samples of Notable Healthcare Outcomes Achieved:

- Decreased inappropriate foley catheter utilization- 15% to 1.2%-projected annual cost avoidance 94K
- Reduced admissions due to prescribing errors by 50%
- Goldstone Award 2009-2012 for quality & timeliness of RCA in a tertiary hospital
- Improved timeliness from initial ENT appointment to definitive Cancer treatment from 54 days down to 25 days, a 53% reduction
- Decreased unexpected mortality in the Acute Care setting by 26 deaths/20,000 discharges (a 39.4% reduction)